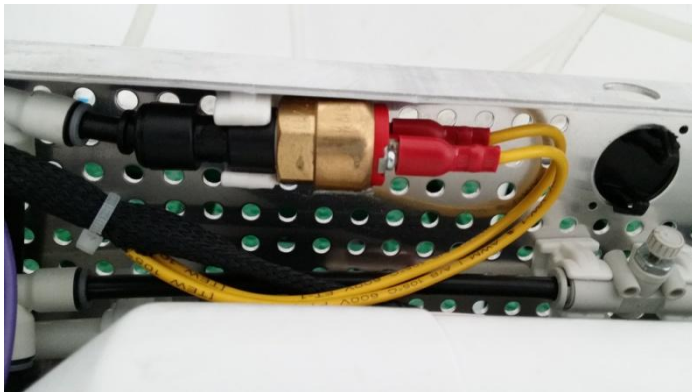


21. Troubleshooting

Faults are indicated by a red display

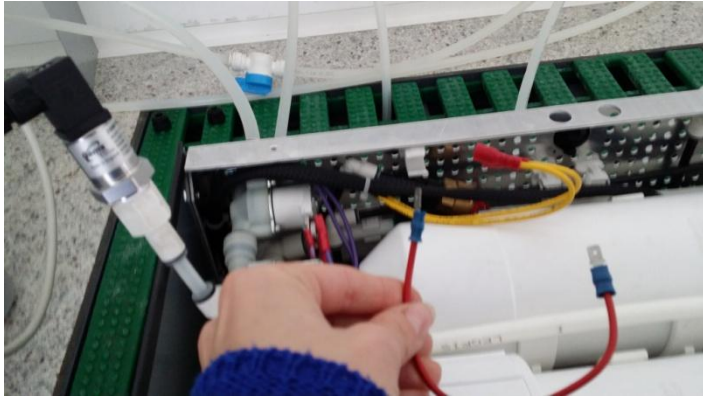
21.1 Low pressure/inlet pressure fault message

- Please unplug the mains plug from the socket and then plug the system in again. If the fault message is still displayed, there are the following options:
- Check that the water supply pipe is turned on!
- Open the cover on the system. At the back there is a small gold-coloured switch with 2 cables, in the middle of which there is an adjusting screw (between the two cables); turn this adjusting screw half a turn outwards, which should change the inlet pressure.
- If this is not the case, please bridge the two cables and the system should work again! Now check that water is flowing from the pure water pipe and also through the drain pipe.
- If water is flowing out of both pipes, the pressure switch is defective.
- If no water is flowing out of the pipes, the solenoid valve is defective.
- Is the motor coupling defective?
- You will find a clamp between the motor and the pump, unscrew this, then pull off the pump and you will be able to see if the motor coupling is broken.
- System must be vented → see Venting in the event of low pressure
- Water mains pressure is too low
- Replace the pre-filter (ATTENTION – flush out the pre-filter into the drain for 3-5 minutes after replacement!!!!!!!) → Pre-filters could be clogged
- Inlet strainer is clogged → Check the inlet strainer



The pressure switch is located on the back of the Easyro system

Please remove and unplug the pressure switch.



Then bridge the contact using the cable.

